

February 2015 Newsletter



Crooked River Ranch Water makes it back to Washington DC for the National Water Tasting Contest.

On February 9th we entered your Crooked River Ranch water in a national contest for the best overall water in the nation. Although we all know that we have the best water in the nation, unfortunately the judges in Washington DC didn't agree. I had the privilege of accompanying our water back for the contest. Thanks to Oregon Association of Water Utilities for helping with the expenses for this trip.

Best Drinking Water in Oregon 2014



Next Scheduled Board Meeting

May 13th, 2015 6pm

Located in the Water Company conference room.

Meeting locations are accessible to persons with disabilities

New Rates still waiting final PUC Commission approval.

We have still not received final approval of our upcoming rate increase. We expect that we will receive approval on or before March 5th. As long as there are no changes rates are expected to go into effect on May 23rd and will be reflected on your June statement. Once we have received final approval from the PUC we will post the new rate information on our website and in the March Newsletter. If you have any questions please contact our office.

Water Tower Project Update.

Work continues on the final design phase of the Water Tower Project and we are currently on schedule to start construction early this summer and completing the project in October of 2016.

We are working with the Crooked River Ranch HOA to secure an easement for land where the new facilities will be located and for areas where the water system resides on HOA property. These easements were never established when the water company was established. Although the HOA has been very supportive, the challenge has been to write an easement that meets the needs of both the USDA and the HOA. We have made significant progress during the past few weeks and should have the easements finalized and recorded by the end of March.

This last month we were notified that all of the engineers from WHPacific, that have been working on this project for the past two years were moving to a different engineering firm. We felt it was important to keep the Engineering staff who have developed our project to date, so as to maintain consistency, our schedule and avoid potential additional cost. For that reason we choose to move engineering firms with our engineers. The engineering firm is Parametrix out of Seattle. They have offices in Portland, New Mexico and now an office in Bend. They have a large team of engineers that work with water utilities and will be able to provide excellent support.

We will continue to keep you up to date on our website. Just click on "What's Happening Now?" on the home page. You are always welcome to contact our office and ask for Frank, your water company General Manager.

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Business Hour: Monday–Friday 8:00 to 4:30 | We are closed for all federal holidays

Crooked River Ranch Water Company is an equal opportunity provider and employer

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Do you still need a Backflow?

Thanks to everyone that requested a backflow assembly as a result of our last news letter.

As many of you know CRRWC and the PUC have a policy that every property on the water system is required to have a backflow assembly. Any assembly installed after April 10th 2013 must be installed by the water company inside the meter box. This provides the system with increased protection from contaminants that may be inadvertently introduced into the water system from a members property. Over the past two summers we have installed over 400 backflow assemblies. Because these assemblies are owned by the water company and installed before the meter we can perform all maintenance, repairs, replacements and annual tests. The water company is also responsible for any freezing that may occur with these backflow assemblies.

We are taking orders for the 2015 installation season at the same cost as the last two years. The price for a backflow assembly on a 3/4" meter is \$385, \$495 if you have a 1" meter. This price is for the cost of parts only! We offer a 12 month payment plan with 0% interest when requested.

If you would like to have your Backflow assembly installed please contact our office at 541-923-1041 or you may email customer service at custserv@crrwater.com

We are looking for Nominating Committee Members for the 2014 board elections

Members of the nominating committee will assist in the recruitment of qualified candidates for the board, they will also verify the eligibility of each candidate according to the company By-laws. The board will make the final decision of the 4 members that will be on the committee and they will be announced at the May 13th board meeting. If you are interested in becoming a committee member please send an email to:

2015boardelections@crrwater.com

If you would like to apply to be on the CRRWC board we will start taking applications in April.